


Modem I

Catalog Number 26-1172



HARDWARE



CUSTOM MANUFACTURED IN U.S.A. BY RADIO SHACK  A DIVISION OF TANDY CORPORATION



Introduction

The Modem I is a self-contained, FSK (Frequency Shift Keying) telephone interface. It enables your computer to communicate with other computers via ordinary telephone lines. The Modem I is compatible with all TRS-80 models (except Level I versions of the Model I and Model III) and with other RS-232-C standard devices.

Its special features include:

- Sends/receives at 0-300 baud for compatibility with most time-shared computer systems.
- Selectable originate/answer mode for operation in "remote" or "host" terminal applications.
- Full duplex operation allows simultaneous communication between modems.
- Direct (non-acoustic) connection to phone lines helps ensure a low error rate.
- NORMAL/CASSETTE switch lets you use RS-232-C equipped computers and TRS-80 Model I Level II computers which do *not* have an RS-232-C interface. Select NORM for RS-232-C use; CASS for use with the cassette interface of Model I Level II Computers. Cassette use requires optional/extra "Cassette-Comm" software (Radio Shack Cat. No. 26-1139) and a cassette cable (26-3009).
- Bell 103 compatible.

Note: When using the Cassette Comm software, communications will not be in a true full duplex mode. For further details, see the Cassette Comm instruction manual.

Important Note

Before connecting your Modem I to the phone lines, you must notify your local telephone company of the:

Manufacturer: Radio Shack

Model: Modem I, #26-1172

USOC Number: RJ11C

FCC Number: AAO99R-69525-DM-N

Ringer Equivalence Number (REN): 0.0B

This information also appears on the bottom of the Modem.

The Modem I must not be connected to:

- Coin-operated phones
- Party-line phones
- Multiple-line phones

Installation

Modem/Telephone Connection

Figure 1 shows the connection of a Modem I to telephone lines using the new modular connectors. If your telephone has this type of connection, attach your Modem I as shown.

If your telephone has the older style four-prong connection (see **Figure 2**), you will need an adapter which allows the Modem I to be used in parallel with your telephone. Radio Shack sells this type of adapter, Cat. No. 279-360.

If your telephone is wired directly to the wall as in **Figure 3**, you must contact the telephone company and have them install modular connections. Be aware however, that you will be charged for this service.

After connecting the telephone, make sure that the MODE switch on the Modem is OFF. Your telephone should be operating normally now.

AC Connection

Connect the AC adapter to the AC jack on the Modem's rear panel and to an electrical wall outlet.

Note: Use only the supplied, UL-listed adapter. The use of any other adapter could damage the Modem.

Modem/Computer Connection via RS-232-C Interface

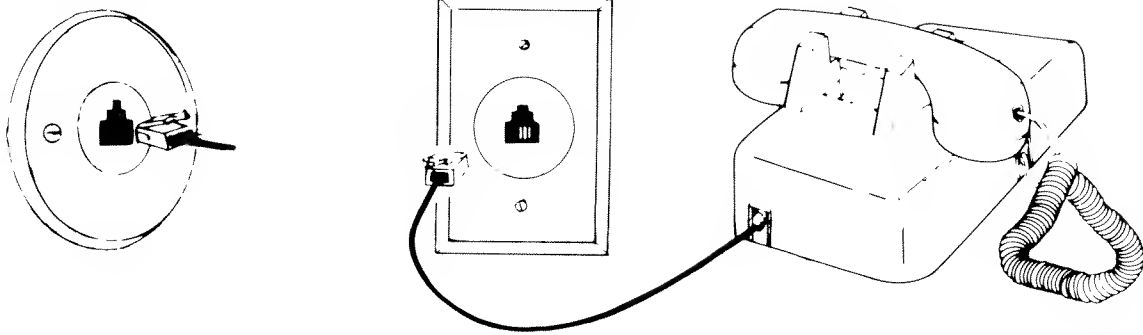
For most applications, you will use an RS-232-C equipped computer. **Table 1** summarizes the cable and connection requirements for RS-232-C equipped TRS-80's. Using the table, select the appropriate connector for your computer. Connect the computer's RS-232-C interface to the specified connection point on the Modem.

TRS-80 Model	Cable	Connection Point	
		TRS-80	Modem I
Model I, Level II	26-1145*	Card-Edge on Exp/Int	DB-25 "RS232C"
Model II	26-4403	DB-25 "CHANNEL A/B"	DB-25 "RS232C"
Model III	26-1408	DB-25 Serial I/O	DB-25 "RS232C"
Color Computer	26-3014	DIN Serial I/O	DIN "RS232/CASS"

*This is the RS-232-C interface board. The cable is included.

Table 1. RS-232-C Cable Identification and Connection

If your telephone hook-up looks like this:



Connect like this:

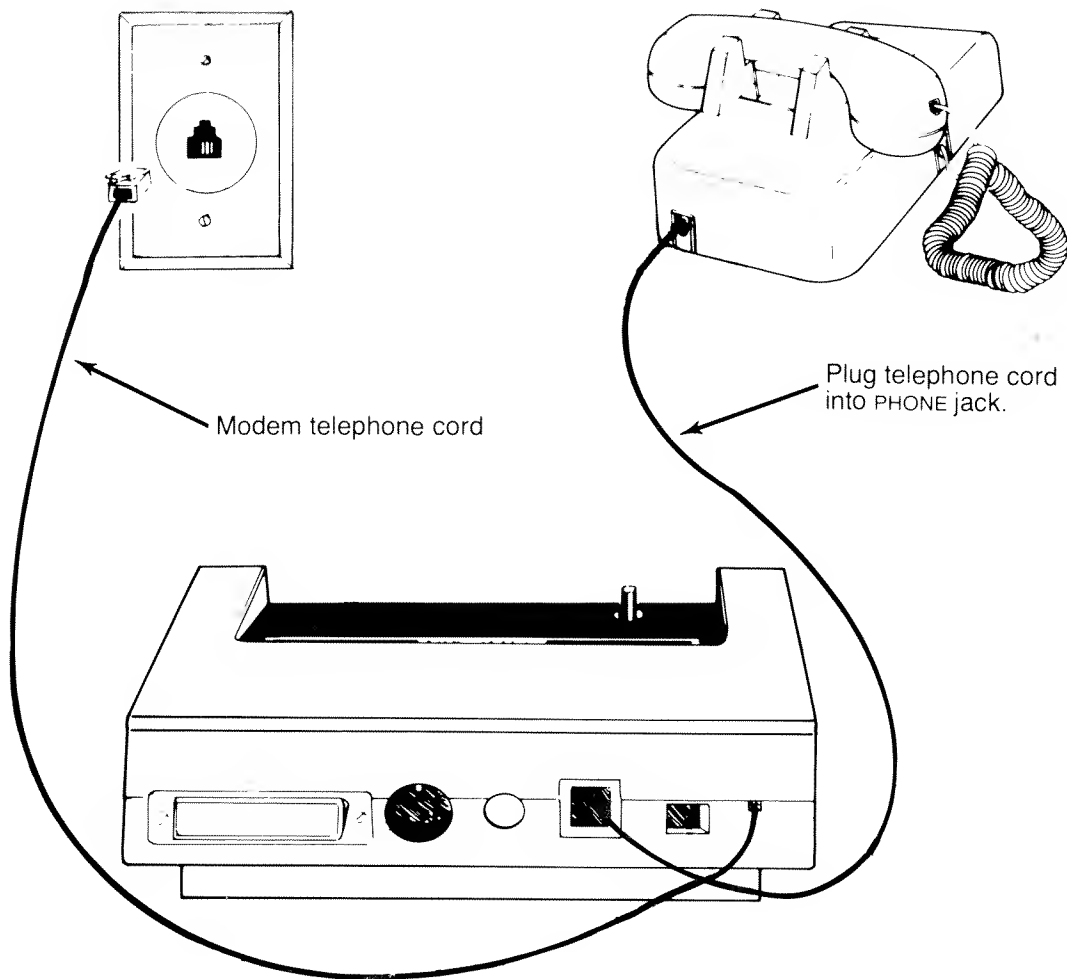
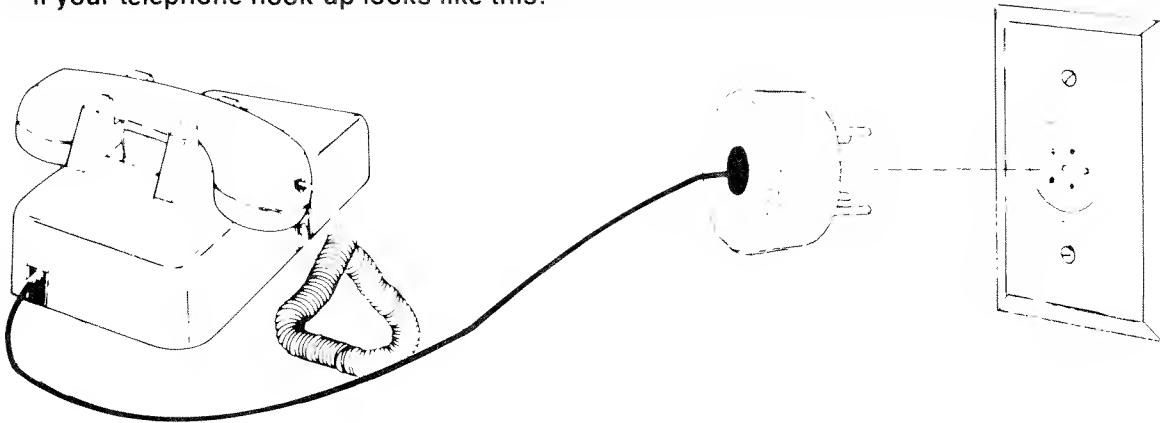


Figure 1. Connection to Modular Phone Jacks.

If your telephone hook-up looks like this:



Connect like this:

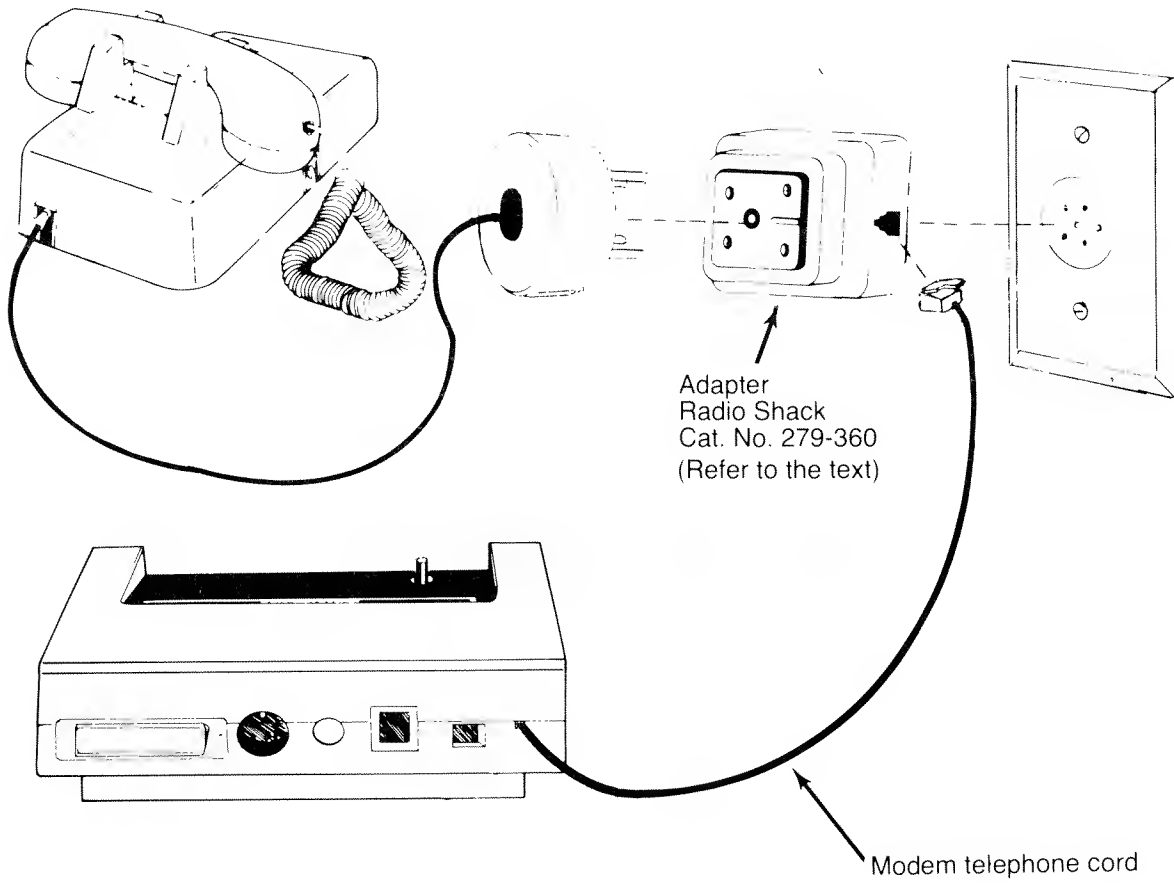
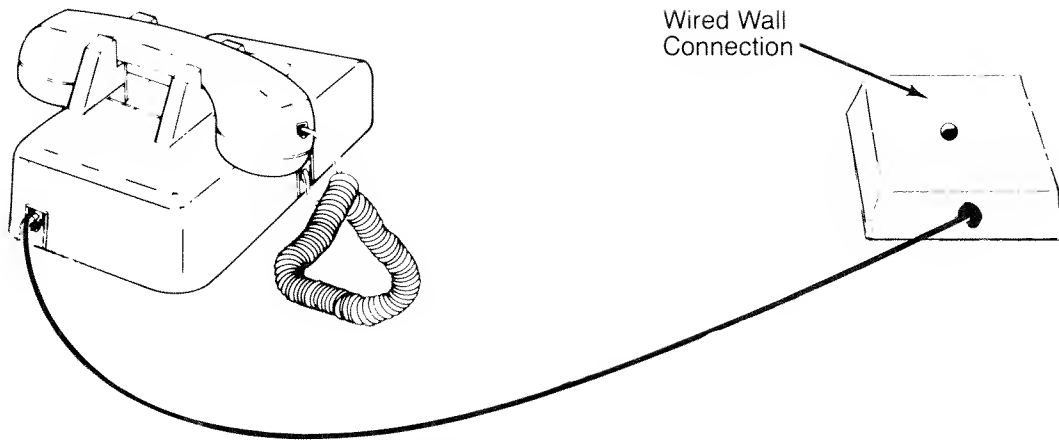
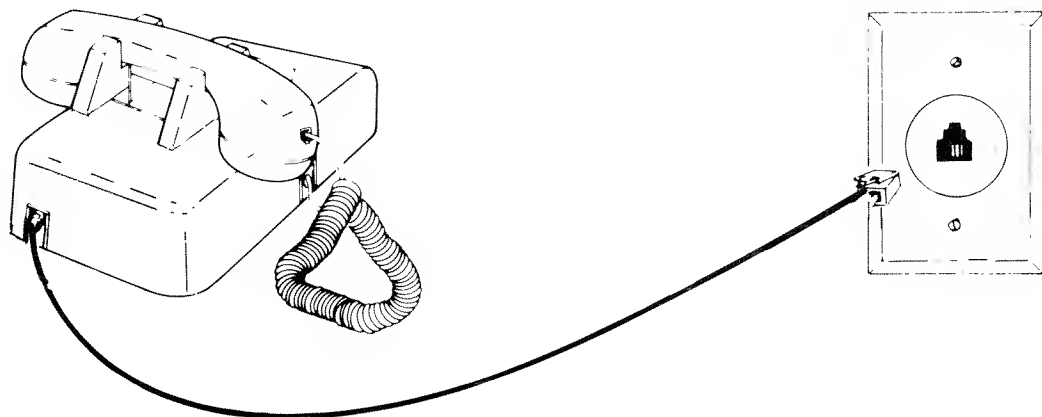


Figure 2. Connection to Four-Prong Jacks.

If your telephone hook-up looks like this:



Call the Telephone Company and request a modular telephone connection like this:



Refer to Figure 1 to make your new phone connection.

Figure 3. Connection to Wired Phone Jacks. (Requires Phone Company Conversion)

Modem/Computer Connection via Cassette Interface

Note: When using the Cassette Comm software, communications will not be in a true full duplex mode. For further details, see the Cassette Comm instruction manual.

If you have a Model I Level II computer which is *not* equipped with an RS-232-C interface board, you may use the cassette interface of your computer for serial communications with the Modem. To do this, you will need to buy the "Cassette-Comm" software and the appropriate cable (Cat. Nos. 26-1139 and 26-3009, respectively).

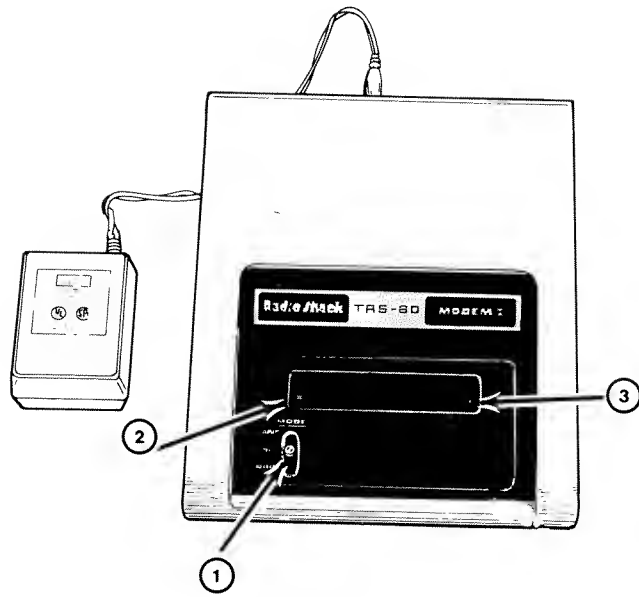
Connect the cable to the TAPE connector on your computer and to the RS-232/CASS connector on the Modem.

Note: The Model III cassette circuitry cannot be used for serial communications with the Modem.

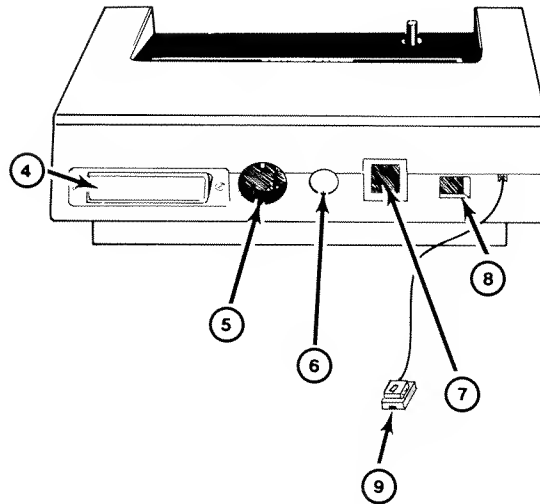
Controls and Connectors

Refer to **Figure 4**.

- ① **MODE Switch** Selects either ORIGINATE or ANSWER mode. **Note:** With the Modem connected, your phones are available for conversational use only when the MODE switch is OFF. So be sure to select MODE OFF when you are not using the Modem.
- ② **On Power Light** Remains lit while the Modem is "on."
- ③ **CD.(Carrier Detect) Light** Lights and remains lit while a "carrier tone" is being received via phone lines from another modem.
- ④ **RS-232C** Standard DB-25 jack for connection to RS-232-C interface of Models I, II and III.
- ⑤ **RS-232/CASS** This four-pin DIN jack allows connection to the RS-232-C interface of the TRS-80 Color Computer, or to the Model I Level II cassette interface.
- ⑥ **POWER** AC adapter plug goes here.
- ⑦ **PHONE** Modular-type jack for telephone line cord.
- ⑧ **NORMAL/Cassette Switch** For use with RS-232-C equipped computers, use NORM position. For use with cassette interface of Model I Level II computer, use CASS position.
- ⑨ **TO WALL** This modular-type plug connects to the telephone wall jack in place of the telephone cord.



Top View



Rear View

Figure 4. Identification of Controls and Connectors.

General Operation

The Modem I accepts digital data from your computer and generates tones which can be sent over the telephone lines to another Modem. The Modem I can also receive tones from the telephone line and change them back to digital data. (The Frequency Shift Keying method is used. For details, see Specifications.)

Baud Rate

The speed at which the Modem receives and transmits these tones is called the baud rate. The Modem I can send and receive at baud rates from 0-300. 300 baud is standard for most time-shared systems, but some may use 110, 150, or other rates. Before using the Modem, be sure your computer and the host computer are set to the same baud rate (0-300).

Originate vs. Answer

The Modem I can operate in either originate or answer mode. Electrically, the MODE switch determines which set of receive and transmit tones the Modem will respond to. For communications to take place, one modem must be in the originate mode and the other in the answer mode.

Normally, when you dial a "host" computer, your Modem should be in the originate mode. When you receive a call from a "remote" computer, your Modem should be in the answer mode. See **Figure 5**.

RS-232 Communications

For communication between computers and computer-related equipment, the most widely used standard is the RS-232-C. This allows use of cables of up to 50 feet in length between the Modem and the computer. The Modem has two RS-232-C connectors: a standard DB-25 connector (labeled RS-232C) which is used with the majority of computers, and the four-pin DIN connector (labeled RS-232) for use with the TRS-80 Color Computer.

Cassette Communications

The Modem I contains special circuitry for communications with the cassette interface of Model I Level II computers. To use this method, you'll need the "Cassette-Comm" software and a special cable (see Installation).

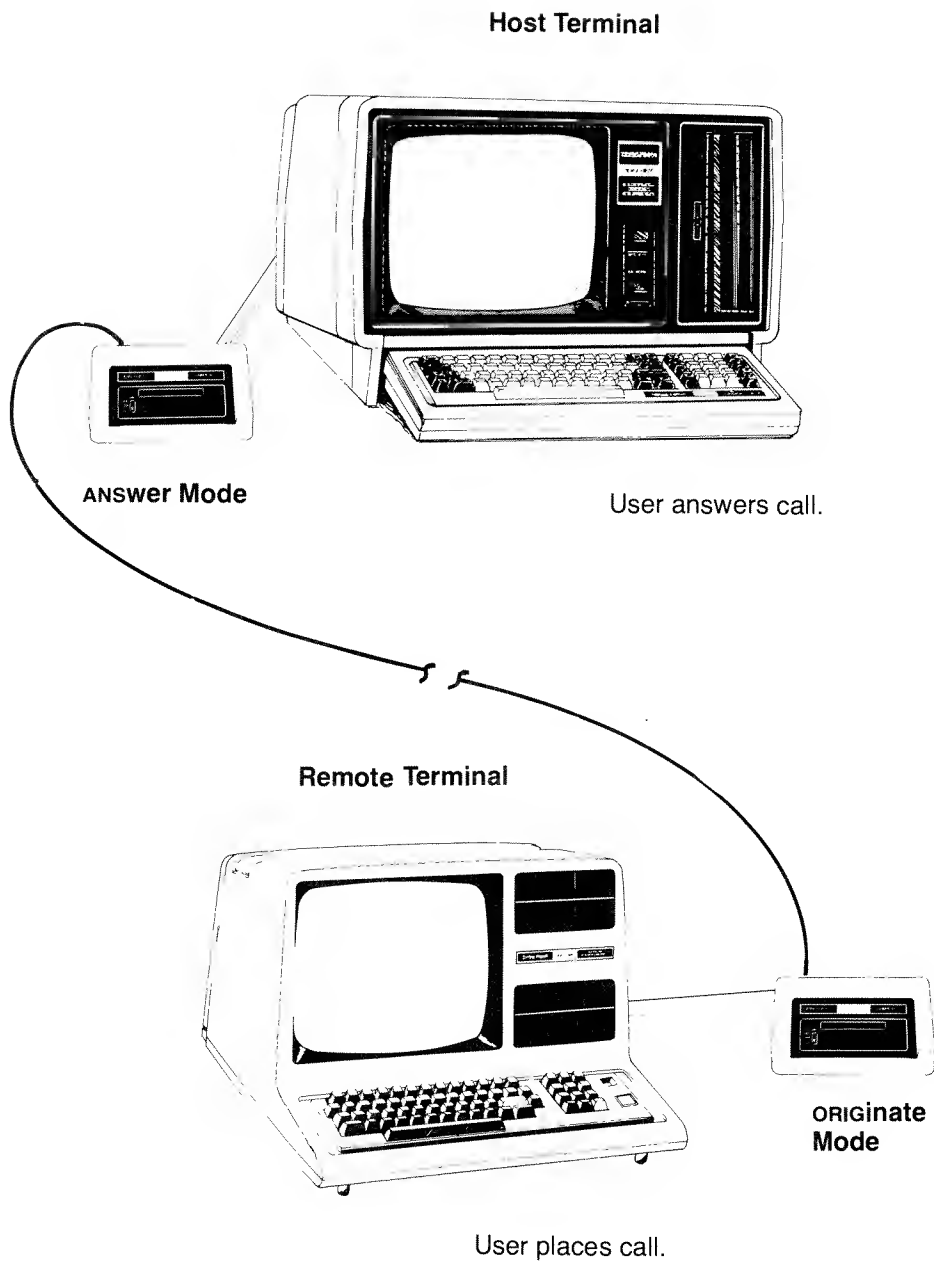


Figure 5. Originate/Answer Mode Difference.

Operating Procedures

First find out the communications conventions of the computer or other device with which you are going to communicate. In particular, find out the:

- Baud Rate
- Word Length
- Parity
- Number of Stop Bits
- Who will use originate mode, who will use answer mode

Set up your computer accordingly, and set the Modem's MODE switch accordingly.

A. Originate Mode

1. With the MODE switch OFF, dial the number of the "host" computer.
2. When you hear the carrier tone, flip the MODE switch to ORIGINATE and hang up the phone.
3. When the Carrier Detect (CD) light comes on, you may start communicating. When communications are finished, be sure to sign off. (The sign-off will depend on the "host" computer, however, BYE or GOODBYE is commonly used.)
4. After signing off, wait until the Carrier Detect light (CD) goes off, then flip the MODE switch to OFF.

B. Answer Mode

1. Wait for the "remote" computer operator to call you.
2. Upon receiving the call, flip the MODE switch to ANSWER and hang up the phone.
3. When the Carrier Detect (CD) light comes on, begin data communications.
4. When finished with the data transfer, set the MODE switch to OFF.

When Something Goes Wrong

If you have trouble (garbled data, intermittent errors, etc.), check for the following:

1. The phone connection should be clean and noise-free.
2. There should be no one talking on the telephone line.
3. The phone and all extension phones should be on-the-hook.
4. The baud rate of the terminal should be less than or equal to 300.

Troubleshooting Chart

Symptom	Problem/Solution
Carrier Detect light off	AC Adapter is not plugged in; plug in.
	Telephone connections; check connections and refer to the Installation section.
	MODE switch is not in proper position; refer to the General Operation section.
	Modem at other end is not compatible; modem should be a Bell 103 or equivalent.
Garbled Display	Phone not hung up; hang up phone.
	Communications protocol may be set incorrectly (baud rate, word length, parity, stop bits); check and change if necessary.

Specifications

Receive Frequencies	A. Answer Mark 1270 Hz; Space 1070 Hz B. Originate Mark 2225 Hz; Space 2025 Hz
Transmit Frequencies	A. Answer Mark 2225 Hz; Space 2025 Hz B. Originate Mark 1270 Hz; Space 1070 Hz
Transmit Power	- 10 dBm, \pm 1 dB

Receive Sensitivity	- 45 dBm
Baud Rate	300
Operating Temperature	55°F-85°F (12.8°C-29.4°C)
Electrical Requirements	15 VAC at 300ma supplied by UL listed AC adapter
Size	6.5" x 7.5" x 2" (16.5 x 19.1 x 5.1 cm)

SERVICE POLICY

Radio Shack's nationwide network of service facilities provides quick, convenient, and reliable repair services for all of its computer products, in most instances. Warranty service will be performed in accordance with Radio Shack's Limited Warranty. Non-warranty service will be provided at reasonable parts and labor costs.

Because of the sensitivity of computer equipment, and the problems which can result from improper servicing, the following limitations also apply to the services offered by Radio Shack:

1. If any of the warranty seals on any Radio Shack computer products are broken, Radio Shack reserves the right to refuse to service the equipment or to void any remaining warranty on the equipment.
2. If any Radio Shack computer equipment has been modified so that it is not within manufacturer's specifications, including, but not limited to, the installation of any non-Radio Shack parts, components, or replacement boards, then Radio Shack reserves the right to refuse to service the equipment, void any remaining warranty, remove and replace any non-Radio Shack part found in the equipment, and perform whatever modifications are necessary to return the equipment to original factory manufacturer's specifications.
3. The cost for the labor and parts required to return the Radio Shack computer equipment to original manufacturer's specifications will be charged to the customer in addition to the normal repair charge.

LIMITED WARRANTY

For a period of 90 days from the date of delivery, Radio Shack warrants to the original purchaser that the computer hardware unit shall be free from manufacturing defects. This warranty is only applicable to the original purchaser who purchased the unit from Radio Shack company-owned retail outlets or duly authorized Radio Shack franchisees and dealers. This warranty is voided if the unit is sold or transferred by purchaser to a third party. This warranty shall be void if this unit's case or cabinet is opened, if the unit has been subjected to improper or abnormal use, or if the unit is altered or modified. If a defect occurs during the warranty period, the unit must be returned to a Radio Shack store, franchisee, or dealer for repair, along with the sales ticket or lease agreement. Purchaser's sole and exclusive remedy in the event of defect is limited to the correction of the defect by adjustment, repair, replacement, or complete refund at Radio Shack's election and sole expense. Radio Shack shall have no obligation to replace or repair expendable items.

Any statements made by Radio Shack and its employees, including but not limited to, statements regarding capacity, suitability for use, or performance of the unit shall *not* be deemed a warranty or representation by Radio Shack for any purpose, nor give rise to any liability or obligation of Radio Shack.

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